

Come and join the Frontline Network's Frontline Worker Advisory Group (FWAG)

Background to why we're creating the FWAG

For the last 10 years, the St Martin-in-the-Field's Charity [Frontline Network](#) has existed to support frontline staff working with people experiencing homelessness across the UK to be supported, connected and resourced to undertake their roles effectively. We have supported staff to amplify their voices and concerns to effect change with decision-makers via our local and national-level work.

Our Charity is fully committed to increasing the number of opportunities for staff with lived and learned experiences of homelessness to share their insights and experiences, to inform the day-to-day delivery of our work and strengthen representation in our work. We want to ensure that people with direct, first-hand knowledge and context of the issues we seek to address are central to our work, so their valuable expertise, experience and insights support affecting change.

We want to build on our work to date and establish a Frontline Worker Advisory Group (FWAG) that involves up to 15 frontline workers. Members of the group will bring additional expertise and experience from differing sectors and settings to form this core group along with some of our Programmes staff. Members will be able to share their insights, contribute ideas for how we enhance our workforce support offer, help us amplify worker voices/ issues to key decision makers and act as informal champions of our work.

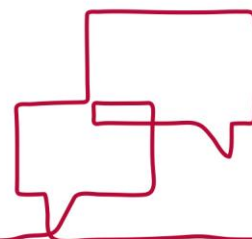
We are keen to hear from people with lived and learned experiences of homelessness, at all points in their career. If you have any questions and would like to have an informal chat with us before completing this form, please contact frontline@stmartinscharity.org.uk and we can then arrange this.

Ahead of applying, please ensure you have read through the below FAQs information, as this provides full details about this group to support your application to join this.

Closing date for your expression of interest and when we hope to hold our first meeting

The closing date to express interest to be part of this group is **6pm on 28th September 2026**.

Our team will review all applications and contact you to arrange follow up calls with shortlisted people. These will take place between the 19th-28th October, as a way to get to hear more about you and your interest in being part of the group.



We are working to confirm members of the group by 2nd November 2026. **Our first meeting will take place online between 2-4pm on Thursday 19th November 2026.**

FAQs

How to apply

After reading through these full details, you will need to complete the [Expression of Interest Form here](#). **The closing date is 6pm on 28th September 2026.**

Our team will review all applications and notify people by 13th October if they have been shortlisted. We will arrange follow up calls of up to one hour with shortlisted people between the 19th and 28th October.

We are working to confirm members of the group by 2nd November and our first meeting will take place online from 2pm-4pm on Thursday 19th November 2026.

If you have any questions and would like to have an informal chat with us before completing this form, please contact frontline@stmartinscharity.org.uk.

Who can apply to be part of the Frontline Network's Frontline Worker Advisory Group (FWAG)

Staff working across the UK in frontline roles directly with people experiencing homelessness and a select group of our Charity staff will make up this group. We determine frontline worker in this instance as follows (please note this is not an exhaustive list):

- Staff who are providing direct support to a group or caseload, of people experiencing homelessness, that are currently accessing support provision.
- Staff working in either the Voluntary, Public or Statutory sectors
- Staff working in one of the 4 UK Nations
- Frontline staff working in roles within housing and homelessness settings, Mental Health teams, Criminal Justice System, Drug and Alcohol Support provision, Housing Options as examples
- Staff who bring lived and or learned experiences of homelessness and other wrap around support needs that intersect
- Staff who have worked in the sector for a range of time- whether less than a year, or 10+ years, we recognise the breadth of perspectives this would bring

****Please note-** we recognise that the group of staff we are seeking to be part of our Advisory Group have exceptionally busy and demanding roles. We fully understand that staff might not be able to make every meeting due to this, and will provide additional opportunities they can be involved in our work outside of the AG meetings, such as via parallel consultancy opportunities.* *

Selection Criteria - Knowledge, Skills and Experience Required

We are keen to hear from frontline homelessness staff, at any point in their career, who evidence how they meet the following criteria to be part of our FWAG.

We are looking for frontline staff who are currently providing direct support to a group of people experiencing homelessness and:

- work in either the Voluntary, Public or Statutory sectors
- work in one of the 4 UK Nations
- work in roles within housing and homelessness settings, Mental Health teams, Criminal Justice System, Drug and Alcohol Support provision, Housing Options as examples
- bring lived and or learned experiences of homelessness and other wrap around support needs that intersect
- have worked in the sector for a range of time- whether less than a year, or 10+ years, we recognise the breadth of perspectives this would bring
- champion equality, diversity and inclusion through your way of working
- can commit to attending and contributing insights during meetings
- have good communication skills
- are willing and able to work as part of a team to share ideas, whilst respecting different perspectives and experiences of other group members

What will I do as a member of the Frontline Worker Advisory Group?

Members of the group will contribute and share their valuable insights during meetings, bring lived and learned experiences of homelessness to support informing, enacting and effecting change and contribute to decisions and national updates. Specific tasks could include:

- Sharing frontline insights and considerations for how we plan our Frontline Network Annual Conferences; session theme focuses, increasing reach in line with EDI considerations of broader representation of groups and topics
- Advising how we grow our reach to staff across areas of the UK who are currently not engaged in our work; ways we can better promote our resources and support comms planning considerations
- Draw on the group expertise, to share insights on our frontline worker annual survey planning-increasing recipient reach, analysis, determining how we share key insights for increased impact and additional decision makers we should reach
- Sharing insights, perspectives and experiences as frontline workers into focuses of our work plan with Homeless Link/ MHCLG Pilar 1, National Workforce Programme
- Participating in strategic conversations for how we can fairly and equitably reach more staff across the UK to access our training programme, VRF and wider resources
- Acting as a key sounding board to critique how we test ideas for programme initiatives, newly proposed workforce support offers
- Sharing insights to support our influencing and communications focuses

- Sharing lived and learned insights that support the development of our new Charity Strategy and considerations for the 100 year appeal.

Limitations of Advisory Group Members

- Members of the group will hold no direct authority over our Charity's organisational strategy, but they will still be able to share their advice around the development of our new organisational strategy,
- By default, this group is not going to be fully representative of the full scope of the homelessness workforce, where we understand the busyness and limitations on staff flexibility in their frontline roles.
- We understand that being part of the FWAG may require staff to do so in their own time and that it might not be possible to attend each meeting due to this. Where this could impact the breadth of people and roles who could be part of this, we will continue to involve and consult with staff in other ways to account for this.

How often and for how long will each Frontline Worker Advisory Group Meeting take?

- Three meetings will take place across the financial year. Our first meeting will take place online on Teams between 2pm-4pm on Thursday 19th November 2026.
- Two online meetings will be held via Outlook Teams, with online meetings lasting up to 2.5hrs, with comfort breaks added in during these.
- A third in person meeting will take place annually at our St Martin-in-the-Fields Charity Offices on Trafalgar Square, London from 10.30am-4pm.
- FWAG members attending in person meetings will have their travel costs reimbursed, and if required due to distance travelled, an overnight stay the night before.

Will there be an Agenda for each Frontline Worker Advisory Group Meeting?

Yes. Two-three weeks ahead of each meeting, the Frontline Worker Advisory Group Chair will send out an Agenda to the group via email. Advisory Group Members will be asked for any additional agenda items to be sent and these will be built in accordingly.

It will be the responsibility of each Frontline Worker Advisory Group Member to read through the Agenda points and any advanced actions required, including review of attached documents ahead of each meeting.

Will someone Chair the meetings and take notes?

Yes. Each meeting will have an assigned minute taker from St Martin's Charity staff team who will record and document actions to take forward and capture key areas of conversations. Minutes will be shared back to the group within a month of each meeting. A member of the St Martin's Charity Team will also Chair the meeting, this will help keep us on track with agenda items and time keep.

Any other questions?

Please feel free to reach out to us at frontline@stmartinscharity.org.uk and we can answer these

