**My Responses + Further Information**

**Response to Julie**

**Client experiences research by CPAG**

<https://cpag.org.uk/sites/default/files/2023-12/Managed_migration_Nov23_final.pdf>

<https://www.moneyandmentalhealth.org/wp-content/uploads/2021/05/MMH-Set-up-To-Fail-Report-WEB.pdf>

**Reasonable Adjustments**

<https://askcpag.org.uk/content/208289/uc-mental-health-reasonable-adjustments>

<https://www.whatdotheyknow.com/request/reasonable_adjustments_policy_fo>

**Easements**

<https://homeless.org.uk/knowledge-hub/universal-credit-easements-briefing-for-homelessness-services/>

**Administrative Earnings Threshold (AET)**

I am concerned about what this means for our most vulnerable clients moving from ESA(ir) to UC. Does it mean that these clients will be expected to work and how this will be dealt with in a trauma informed way by DWP.

**Transitional Protection (TP)**

How do we know if it’s correct as there are no details about how it is worked out on the claimant’s statement/account

**Response to Charlie**

**Work and UC – Permitted Work**

<https://www.disabilityrightsuk.org/resources/permitted-work>

**Phones for clients – free preloaded sims + recycled devices**

<https://www.goodthingsfoundation.org/national-databank/>