



Key questions to ask if you have a non-UK client...

- Where are you from?
- When did you come to the UK?
- What kind of permission did you have to come to the UK?
- Do you have permission to be in the UK now?
- Do you have any documents?
- Have you made any applications to the Home Office? When? What happened to that application? Did anyone help you to make that application?
- Is the Home Office still looking at any application you have made? Who is helping you with that?
- Do you have family in the UK? If yes, what is their status?
- How are you supporting yourself?
- Do you have any health problems?
- Is there a reason why you can't return to your home country?