



**Frontline
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Partner**



Coventry

Coventry Frontline Network Forum 05/06/19

Key meetings

Coventry Homelessness Forum

Next meeting: 21st June

Birmingham Community of Practice

Next meeting: 28th June

UC Liaison Group

Next meeting: 1st July

Coventry Housing & Homelessness strategy

FLN collated feedback from frontline workers, and submitted a response to the proposals.

Coventry City Council strategy is now live online.



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Housing First

The Housing First support contract has been awarded to Brighter Futures.

We held a meeting with Coventry City Council on 22nd May to discuss the project.

Presentation to follow.



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DWP update

Coventry now has over 10,000 people on UC.

- 45% of expected register
- Roll-out in line with the national pace

Ongoing changes to UC are publicised via our newsletter, ad hoc comms and the UC Liaison Group meeting.



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DWP update

Work allowances have increased by £1000 per year for some groups from April 2019.

In October 2019, maximum deductions will change from 40% to **30%** of personal allowance.

- Pending information about whether individual items, eg rent arrears, will have % reduced accordingly.
- Question: have we seen incorrect deductions for **court fines**?

DWP update

Locally, claimants should find there is more support from the JobCentre customer drop in department, eg to assist claimants to access their journal.

More general awareness sessions and digital demonstrations are planned, at Cofa Court and in Leamington.



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DWP update

There will be a new escalation route when Mark Poultney takes on other responsibilities – we'll communicate this as soon as it's known.



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National consultation: “Tackling homelessness together”

This sought views on how the government could improve local accountability for the delivery of homelessness services.

FLN met to discuss the proposals – we were broadly in favour of Homelessness Reduction Boards as long as they were properly funded and delivered something useful.

Government is now “analysing your feedback”...



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ONS/CHI homelessness data consultation

“The ONS and Centre for Homelessness Impact [have launched a consultation on a new set of homelessness indicators](#) to better **measure the factors that influence homelessness**, such as housing, poverty, and relationships to try and find new ways to measure what areas are most at risk.”

Responses invited by **July 10th** – Task & Finish meeting?



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Safe accommodation consultation

Government consultation launched about [support for victims of domestic abuse in safe accommodation](#).

Runs until **2nd August** – Task & Finish meeting?



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RSL rent standards consultation

Government consultation about [Registered Social Landlords – property standards](#)

Runs until **30th July** – Task & Finish meeting?



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Rough sleeper count - HomelessLink guidance

Early September – choose the date and time. The local authority lead gives responsibility for the count process to a Count Coordinator, eg a rough sleeping coordinator, Housing Options manager or outreach team leader.

Allow at least 6 weeks to plan the count, which will take place on one night between 1st October and 30th November. The last possible date is the night of 29th into the morning of 30th November.



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Rough sleeper count

- What stops the count from being accurate?
- How can the frontline help make the count as accurate as possible?
- Is a count better than an estimate?



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The view from the frontline

- Your views
- Trends, problems, solutions?