

# Listen Up!

## Telephone Interviews Info Sheet

### Introduction

Groundswell are delivering research to explore barriers to healthcare for people experiencing homelessness. The research aims to ensure the voices of people who are homeless are heard to create change at a local and national level. The project is funded by Comic Relief and we work in partnership with On Our Radar which specialises in community reporting.

### Who are Groundswell?

Groundswell is a registered charity, which exists to enable people experiencing homelessness to take more control of their lives, have a greater influence on services and have a full role in our community. We believe that the only way to tackle homelessness is with the full involvement of people who have been homeless themselves. Two thirds of our staff team and all of our volunteers have been homeless in the past.

### The Listen Up! project

We are currently doing research to explore barriers to healthcare faced by people who have experienced homelessness called: [Listen Up!](#) One of the ways we are gathering people's views is through short telephone interviews with a member of our team.

### What will it involve?

- A short, informal telephone interview with one of our team at a time that suits you.
- Your feedback will be used to help us understand how people are being impacted and highlight issues or concerns you have.
- Everything you talk to us about will be anonymised (so you cannot be identified in any findings).
- You will receive a **£10 shopping voucher** as a thank you for your time.



### How do I get involved?

- If you are interested in taking part in an interview, please text or call:  
**Mat – 07595 602324 // [mat.amp@groundswell.org.uk](mailto:mat.amp@groundswell.org.uk)**  
**Tess – 07955 427358 // [tess.tainton@groundswell.org.uk](mailto:tess.tainton@groundswell.org.uk)**
- If you have found out about this project through an organisation that supports you, a keyworker or If you are unable to contact us directly, you can ask a staff member to share your details with us on your behalf to arrange a call.

