





SYFN Covid-19 Update

9th April 2020

Hello << Test First Name >>

I hope you are well. Please have a look at this newsletter highlighting local and national updates on services available in the sector. And then, have a happy Easter weekend using maybe one of the wellbeing resources at the end of this email!

Local news

Find out here about what is happening in your area.

Networking coffee dial-in today 2-3pm

We are keen to support sharing knowledge and experience, networking and best practice during C-19. As we are unable to run our usual in-person events currently, we thought this could be great way to keep connected with frontline staff, to talk through key support that you need, see how you are adapting and look at how we can support you remotely.

Registration for this free online networking opportunity will remain open until 15 min before the meeting.

Hoping to see you in a bit!

Please complete the latest SYFN survey

We are really keen to see how we can provide support to you during this time, whilst we are not able to run our usual in-person network events. We want to ensure that we can still provide opportunities for you to network, share solution-focused learning and your experiences. We would really like you to tell us how you might find this most helpful.

For example, would you like us to host an online coffee morning check-in, webinar or training? It would be great if you could take 2min to tell us here...

Covid-19 financial support summary provided by the RMBC

support

Please read through the Covid financial support briefing summarising all financial support available during the Covid-Financial 19 crisis.

This document, intended for frontline staff, has been created and circulated by the RMBC and is relevant to all of you as most information concerns national initiatives.

It explains very clearly the different types of support available and how to claim, covering issues regarding:

- Benefits support
- Private landlords
- Business support
- Council tax
- Mortgage holidays

- Energy bills
- Annual leave
- and others

This document is to be updated regularly by the RMBC, and the future versions will be shared with you through this newsletter. Do not hesitate to share it with your colleagues.

RMBC Crisis Loans service

These interest-free crisis loans range from £40 to £120 with exceptions going up to £250. They can be used to purchase food, essential goods, electrical goods and to pay urgent bills. More details and eligibility are included in the above-mentioned financial support summary.

Sheffield local financial support

Local Assistance Scheme

This scheme provides two types of grant: the Sheffield Independence grant and the Sheffield Crisis grant, aiming at supporting people with low income. More information about the grants and eligibility can be found here.

Paying rent for Council housing

The following phone line is available for tenants of council accommodation struggling to pay their rent, to receive help in making repayment agreement: 0114 293 0000.

Barnsley local support

Local welfare assistance scheme

This support is designed for individuals with low income in financial crisis. It can provide food from food banks, electric or gas credit or household items. More information and eligibility are available here.

Local hubs

If you come across vulnerable individuals who are not already supported, the following community hubs are available in your local area.

Doncaster Community Hub

<u>This hub</u> is designed to provide support during the Covid-19 pandemic. It is composed of council staff and volunteers. It provides:

- Helpline 7 days / week from 8am to 8pm on 01302 430300
- Email service offering online signposting
- · Delivery of emergency food
- Collection and delivery of medication
- Check-ins for isolated people
- Signposting to other support

Rotherham Heroes Community Hub

This Hub includes the RMBC, Voluntary Action Rotherham and other community partners. The support covers:

- Shopping for essentials
- Collecting prescriptions
- Dog walking
- Tackling loneliness
- Signposting to support services

To apply for support call 01709 807319.

Barnsley emergency contact centre

The service offers help with:

- Essential food,
- Medication
- Over-the-phone befriending

An emergency essential food parcel can be requested <u>here</u>. Support for vulnerable individuals regarding medication or social isolation can be requested <u>here</u>.

If unable to fill in the forms, these numbers are available for emergency calls 9 to 5 Mon-Fri: 01226 774444 and 0808 196 3531.

You can request community responders / volunteers for your service if you are suffering from staff shortage for example, by filling this online

form.

Sheffield support services

VAS has created an <u>interactive Covid support map</u> for community hubs and services available in Sheffield.

Sheffield City Council has made services available for people self-isolating:

- Emergency food and toiletry parcel service. Apply <u>here</u>.
- Help for collecting shopping, medication or social contact. Apply here.

National news

Update from the Frontline Network on a national level.

Covid-19 frontline worker support forum

The "C-19 Frontline Worker Support Forum" is still up and running! Dedicated to sharing information, guidance and solutions relating to COVID-19.

Frontline workers are required to <u>register to the Frontline Network</u> in order to access the C-19 Forum, however we will shortly be making it free to access for all Frontline Workers.

VRF - Emergency fund launched

Apply to the VRF - Emergency fund today

This fund offers vital support to people experiencing homelessness in the following areas:

£150 for Basic Essential Needs

This grant can be requested to help access food and hygiene packages, as well as utility costs and other essential items.

£400 for Overcoming Barriers to Support

Individuals can use this grant to access the resources necessary to stay in touch with their frontline workers during the self-isolation period.

£1000 for Securing Accommodation

This grant is to help people access accommodation, so they can safely self-isolate during this outbreak.

Emergency Fund survey

The fund above remains flexible to meet at best the needs of the people you support.

Complete <u>this survey</u> to have your say about which emerging areas you believe require immediate additional funding, to support your work on the frontline.

Mental health and wellbeing



Creative and physical activities have the power to boost wellbeing, so this weekend Easter egg painting and indoor egg hunt will be more than welcome!

To go further, let's look at Barnsley Council's resources about <u>things to do at home</u>. Resources include:

- Home learning for children across all age range, as well as <u>daily</u> activities for all ages. My favourite is <u>Science with Maddie Moate!</u>
- Barnsley libraries offering free eBooks, eAudio and digital resources

Also available resources about <u>staying active during the Covid-19</u> pandemic.

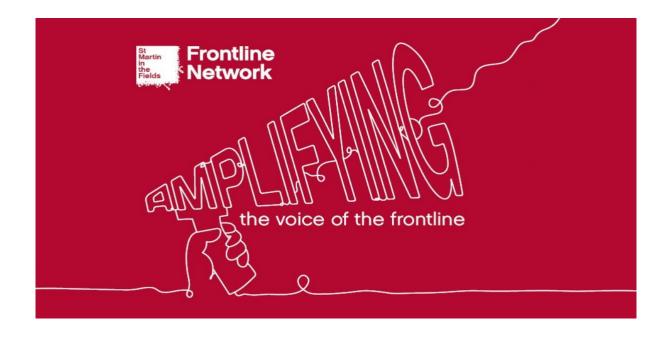
Have a nice weekend.

Highlight on: Migrant Information Hub

Have a look at the <u>Migrant Information Hub website</u> for upto-date Covid-19 information for migrants and services in Yorkshire and Humber, including:

- National guidance
- Local services and support
- Specific issues such as asylum seekers and refugees, domestic abuse, EU nationals, third country national
- Multilingual resources
- News and updates







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