

## Frontline Network Meeting – 18 September 2019

### Coventry Homefinder Review – Information on agenda Item

As part of the review of the Coventry Homefinder Policy, one of the activities to date has focussed on the development of suggested definitions within policy to make it easier for customers to understand.

We would like your help to define **‘tenancy ready’**: - A suggested definition is below:

It is a requirement that applicants nominated for social housing can:

- Live independently (without support or with informal support from family or friends or a written support plan in place for applicants with additional support needs).
- Understand how to and are able to maintain a tenancy to provide assurance to Registered Providers that their tenants will adhere to their tenancy agreement and keep their tenancy for a long period of time.

Being tenancy ready means:

- Understanding the costs of running your own home (e.g. cost of paying your bills for rent, gas, electricity, water, Council Tax and TV licence). These bills are called priority bills.
- Being able to budget and pay the priority bills on time.
- Being ready and able to buy or loan furniture and essential household items such as a fridge, freezer, cooker, bed and washing machine when you accept an offer of housing.
- Being able to be a good neighbour and knowing how to deal with any conflicts that might arise.
- Knowing what repairs are your responsibility as the tenant and what repairs are the responsibility of your landlord. For example, the tenant is responsible for things like internal decoration and keeping the home clean and tidy. The landlord is normally responsible for things like, the outside or shared areas of a property, maintaining kitchen and bathroom equipment and drainage.

#### Questions:

#### In your tables/Groups:

1. Discuss suggested definition of ‘tenancy ready’ and suggest any changes and/or additions you think are needed?
2. If a definition of tenancy readiness is included in the revised policy – What criteria would you recommend for how customers demonstrate they are ‘tenancy ready’?